



PORT AUGUSTA OUTSTANDING **BUSINESS** AWARDS 2022/23

**UNITING COUNTRY SA
FAMILY FRIENDLY BUSINESS
OF THE YEAR 2022/23**



ROWE PARTNERS PORT AUGUSTA OUTSTANDING BUSINESS AWARDS 2022/23

Please note that the information pertaining to this application will be treated as strictly confidential.

Name of Business:

Address:

Postal Address:

Work Phone:

Website:

Email:

Number of Employees Based in Port Augusta:

Full Time:

Part Time:

Casual:

Submissions close on Sunday 20th August 2023.

Once completed please return form to awards@businessportaugusta.com.au

Category Nominated For:

☐ Uniting Country SA - Family Friendly Business of the Year 2022/23 (Please see separate form)

NOTE: If your business is state or nation wide, you must have a base for your business within the Port Augusta City Council zone to be eligible. Please answer questions based on your local Port Augusta operations only. Answers must be applicable to the 2022/23 financial year.

Question – Uniting Country SA Family Friendly Business of the Year 2022/23

Since 2016 Communities for Children (CfC) volunteers and staff have been auditing businesses against a United Nations standard for a child friendly community.

The criteria below (attached document) will allow you to self assess your business before answering the following question in 150-200 words.

1. In what way is your business child and family friendly?

Once your submission is received a secret shopper will visit your business and complete a checklist. If your business passes this first visit then time will be made to meet with you to gain more information and see the site. The final assessment is then completed.

Maximum of 200 words per question

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SUBMISSIONS CLOSE AT 5PM ON SUNDAY 20TH AUGUST 2023

POST TO:

BUSINESS PORT AUGUSTA
ROWE PARTNERS OUTSTANDING BUSINESS AWARDS
PO BOX 2300
PORT AUGUSTA SA 5700

OR EMAIL TO: awards@businessportaugusta.com.au

SUBMISSIONS ARE CONFIDENTIAL

MARKING CRITERIA FOR FAMILY FRIENDLY BUSINESS AWARDS

Mandatory attributes to a family friendly facility	Essential must have score of 3+
Physical accessibility to address the needs of children	✓
Welcoming attitude towards children	✓
Address children as individuals	✓
Safe environment	✓
Clean	✓
Smoke free	✓

Retail Business	Ideas to achieve 5 points
Seat for Feeding mothers	Clean, private, armchair, good ventilation
Toys/equipment for children to engage with	In good condition, range of activities for different ages
Suitable toilet for children	Clean, room for parent of either sex, low
Change table	Clean, in a room for either parent, secure
Nappy disposal	Dedicated nappy bin, emptied regularly, clean
Kids furniture	Can parents be nearby, stable, clean, easy to move
Bottle warming facilities	Clean jug with hot water
Secure play area	Good activities, pool type fence, clean, appeals to children with a range of activities
Direct service delivery to children	Has a range of goods for children to purchase and involves children in decisions.
Actively seeks children's feedback	Asks children what they thought? If they would be happy to come back? Were they comfortable? And why?

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MARKING CRITERIA FOR FAMILY FRIENDLY BUSINESS AWARDS

Restaurants and cafes	Ideas to achieve 5 points
Space or chair for feeding mothers	Clean, private, armchair, good ventilation
High chairs	Meet the current Australian standards, in good clean condition
Toys/equipment for children to engage with	In good condition, range of activities for different ages
Kids Menu or flexible food options	Small portions of fun, nutritious and easy to eat foods
Table top activities	Suggest pencils and colouring in sheets, pencils need to be sharpened and colouring in sheets checked regularly, some reading material for pre-teen children (comic type), puzzles
Change table	Clean, in a room for either parent access, secure
Nappy disposal	Dedicated nappy bin, emptied regularly, clean
Bottle warming facilities	Clean jug with hot water
Kids furniture i.e. table and chairs	Can parents be nearby, stable, clean, easy to move
Secure play area	Good activities, pool type fence, clean, appeals to children with a range of activities
Pedestrian friendly	Easy to access, (door light weight or can be propped open, no stairs and access for prams or wheelchairs)
Actively seeks children's feedback	Asks children what they thought? If they would be happy to come back? Were they comfortable? And why?

Transport	Ideas to achieve 5 points
Toys/equipment for children to engage with	In good condition, range of activities for different ages. Suggest pencils and colouring in sheets, pencils need to be sharpened and colouring in sheets checked regularly, some reading material for pre-teen children (comic type), puzzles
Fitted with seatbelts	In good condition and clean
Actively seeks children's feedback	Asks children what they thought? If they would be happy to come back? Were they comfortable? And why?
Car seats and booster seats available	Meets current Australian standards, in good condition, clean and correctly installed

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MARKING CRITERIA FOR FAMILY FRIENDLY BUSINESS AWARDS

Accommodation	Ideas to achieve 5 points
Change table	Clean, in a room for either parent, secure or available for parents to use in own room
Toys/equipment for children to engage with	In good condition, range of activities for different ages
Baby bath	Good condition, available for parents to use in own room
Bottle warming facilities	Clean jug with hot water
Children's furniture; cot, high chair, kids table and chair	Good condition, available for parents to use in own room
Option of yards with secure fencing	Where possible
All season outdoor secure play area	Good activities, pool type fence, clean, appeals to children with a range of activities - shading
Kids menu or flexible food options	Small portions of fun, nutritious and easy to eat foods
Pedestrian friendly	Easy to access, (door light weight or can be propped open, no stairs and access for prams or wheelchairs)
Actively seeks children's feedback	Asks children what they thought? If they would be happy to come back? Were they comfortable? And why?

Medical Practice	Ideas to achieve 5 points
Space for feeding mothers	Clean, semi private, armchair, good ventilation
Toys / equipment for children to engage in	In good condition, range of activities for different ages
Suitable toilet for children	Clean, room for parent of either sex, low
Change table	Clean, in a room for either parent, secure
Nappy disposal	Dedicated nappy bin, emptied regularly, clean
Bottle warming facilities	Clean jug with hot water
Kids furniture	Can parents be nearby, stable, clean, easy to move
Secure play area	In good condition, range of activities for different ages, visible to parents/carers
Actively seeks children's feedback	Asks children what they thought? If they would be happy to come back? Were they comfortable? And why?

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Sporting clubs/Events/Outdoors/Pool	Ideas to achieve 5 points
High chair - indoors	Meet the current Australian standards, in good clean condition
Change table	Clean, in a room for either parent, secure
Nappy disposal	Dedicated nappy bin, emptied regularly, clean
Toys/equipment for children to engage with	Good condition, range of activities for different age groups
Secure play / Parenting area	In good condition, range of activities for different ages, visible to parents/carers
Bottle warming facilities	Clean jug with hot water
Adequate shade	Natural shade or space created
First Aid available	First Aid Kit regularly checked and trained first aider on site
Sunscreen available or provided	Easy to access, child friendly packaging, within use by date
Water available or provided	Easy to access, child friendly packaging
Kids menu or flexible food options	Small portions of fun, nutritious and easy to eat foods
Toilets suitable for children	Clean, room for parent of either sex, low
Pedestrian Friendly	Easy to access, (door light weight or can be propped open, no stairs and access for prams or wheelchairs)
Discounts for Children	Affordable options for parents
Actively seeks children's feedback	Asks children what they thought? If they would be happy to come back? Were they comfortable? And why?
Child safe training and police check	Mandatory requirement

Playgroups	Ideas to achieve 5 points
Space for feeding mothers	Clean, semi private, armchair, good ventilation
Equipment for children to engage/play	In good condition, range of activities for different ages
Provide healthy food options	Small portions of fun, nutritious and easy to eat foods
Suitable toilet for children	Clean, room for parent of either sex, low
Change table	Clean, in a room for either parent, secure
Nappy disposal	Dedicated nappy bin, emptied regularly, clean
Bottle warming facilities	Clean jug with hot water
Kids furniture	Can parents be nearby, stable, clean, easy to move
Pedestrian friendly	Easy to access, (door light weight or can be propped open, no stairs and access for prams or wheelchairs)
Actively seeks children's feedback	Asks children what they thought? If they would be happy to come back? Were they comfortable? And why?

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Indoor recreation/ Tourist attractions	Ideas to achieve 5 points
High Chair	Meet the current Australian standards, in good clean condition
Change table	Clean, in a room for either parent, secure
Nappy disposal	Dedicated nappy bin, emptied regularly, clean
Toys / equipment for children to engage in	In good condition, range of activities for different ages
Secure play / parenting area	In good condition, range of activities for different ages, could include a breast-feeding area
Bottle warming facilities	Clean jug with hot water
Signage and brochures for children	Attractive to children (bright and colourful), plenty of pictures and easy to read language
Healthy food options	Small portions of fun, nutritious and easy to eat foods
Suitable toilets for children	Clean, room for parent of either sex, low
Pedestrian friendly	Easy to access, (door light weight or can be propped open, no stairs and access for prams or wheelchairs)
Actively seeks children's feedback	Asks children what they thought? If they would be happy to come back? Were they comfortable? And why?

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A huge thank you to all of our major sponsors for the
Rowe Partners Port Augusta Outstanding Business Awards:



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